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CORPORATE OFFICE

March 16, 2010

W. Patrick Mitchell  
President and CEO  
Maryland Broadband Cooperative  
212 West Main Street  
Salisbury, Maryland 21801

Dear Patrick:

On behalf of The University of Maryland Medical System, I am pleased to provide our support to the State of Maryland Department of Information Technology, OneMD Consortium, and the Maryland Broadband Cooperative in collaborative efforts to extend broadband services throughout the State. These efforts are critically important to the citizens of Maryland in many different aspects to daily life. As you know the Medical System, as a member of the Maryland Broadband Cooperative, is actively engaged and interested in broadband services throughout Maryland as a means to extend high quality – cost effective health care services to every community. The use of broadband as a means to facilitate physician to physician and patient to physician communications and services is a priority for the Medical System.

Our efforts depend on high quality bandwidth as the infrastructure that provides new services and care methodologies in a time where cost and access are critically important to everyone. Allowing patients to access their own health information records and provide self service capabilities provides access improvements. Making available patient in-home connections for physicians; in particular specialist, in the management of patients with chronic illness' such as; heart disease, diabetes and obesity related diseases provides the opportunity for more frequent monitoring of these conditions, lowers the cost of care by keeping patient conditions under control, and reduces overhead to both the patient and physician. Furthermore, connecting specialist to community physicians who don't necessarily have access to such specialties for consultation in their communities provides a special service to all communities. Lastly, access to broadband provides for more frequent use of telemedicine services to all communities regardless their size and location. Telemedicine services also improves access to care in a more timely manner and provides for expert intervention in nearly every specialty such as; stroke care, psychiatry, high risk pregnancy, cancer care, cardiac care, critical care, and so many others.

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UNIVERSITY OF MARYLAND MEDICAL SYSTEM

University of Maryland Medical Center • University Specialty Hospital

Kernan Orthopaedics and Rehabilitation • Maryland General Hospital • Baltimore Washington Medical Center • Mt. Washington Pediatric Hospital

Shore Health System-Memorial Hospital at Easton • Dorchester General Hospital

Chester River Health System

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We are just one aspect of the level of service that broadband everywhere can be leveraged. Certainly, increasing the education capabilities and reach to every child from inner-city Baltimore to the most rural parts of Maryland is equally important. Assuring every child has access to continuous learning from home, centers, and schools create an equal environment for all families. This capability also creates special learning environments for those with disabilities and others with special needs.

Once again, let me extend the support of the Medical System in your collaborative effort to seek funding for this very important endeavor which will surely touch the lives of every Maryland citizen.

Kindest regards,



Jon P. Burns  
Senior Vice President and  
Chief Information Officer

cc: Robert A. Chrencik, President and CEO  
University of Maryland Medical System