

QUESTIONS AND ANSWERS No. 2
Request for Proposals (RFP)
CLOUD MESSAGING AND COLLABORATION SERVICES RFP
RFP #060B2490001
July 2011

Ladies/Gentlemen:

This question and response is being issued to clarify certain information contained in the above referenced RFP. The statements and interpretations contained in the following responses to a question by potential Offerors are not binding to the State, unless an addendum expressly amends the RFP. Nothing in the State's response to this question is to be construed as agreement to or acceptance by the State of any statement or interpretation on the part of the vendor.

Question: The RFP states in 3.2.3.5:

“The Offeror shall comply with the following security, operations, and environmental control standards or requirements and submit reports annually:

- a. SAS 70 type II Data Center checklist
- b. DCID 6/9 Manual Physical Security Standards for Sensitive Compartmentalized Information Facilities
- c. TIA-942, Data Center Standards (communications and environmental)
- d. Pertinent operational sections of ISO27002 for data center operations

Upon request from the State, the hosting Offeror shall provide access to the hosting facility for inspection.”

Our question is: We believe the requirement (b) is for a DoD SCIF which appears to conflict with the state's desire not to have a private cloud. Please clarify.

Answer: The DCID citation was to provide a basis for physical security of a high-security hosting environment. It is similar to the old Underwriter's Laboratories (UL) "Central Station" infrastructure requirements. It was not intended to infer any logical security requirements.